



MAXIMIZE YOUR SAFETY WITH CodeRED

CodeRED is the FREE community notification system available to Allegany County residents and businesses that will send you alerts concerning time-sensitive and/or emergency information that may impact your area via phone calls, text messages, emails, and social media.

The County Public Safety Officials encourage you to actively participate in emergency preparedness by remaining informed. Safety is a two-way street, so be sure to register today to receive the information you need, when it matters, regarding events such as:

MISSING PERSONS/CHILDREN

EVACUATION NOTICES

NATURAL DISASTERS

BOIL WATER ADVISORIES

INCLEMENT WEATHER WARNINGS

CRIMINAL ACTIVITIES

ROAD CLOSURES/TRAFFIC ALERTS

SHELTER IN PLACE/LOCKDOWNS



Don't wait! Start receiving notifications that could save your life. Sign up today!

Visit www.alleganyco.com and click on the CodeRED icon to enroll, or download the CodeRED Mobile Alert app available in the App Store or Google Play.

Or For additional information or assistance call the Allegany County 911 Center at 585-268-9600





What is CodeRED and why is it important to me?

CodeRED is an emergency notification service that allows emergency officials to notify residents and businesses by telephone, cell phone, text message, email and social media regarding time-sensitive general and emergency notifications. Only authorized officials have access to the CodeRED system.

When will CodeRED be used?

Any message regarding the safety, property or welfare of the community will be disseminated using the CodeRED system. These may include AMBER alerts, notifications of hazardous traffic or road conditions, boil water advisories or evacuation notices.

Does the CodeRED system replace other systems that have been used to provide time-sensitive information to residents?

This system is an enhancement to existing means of communication and is meant to supplement current or past systems used for mass notification.

Does the CodeRED system already have my telephone number, or do I need to sign up to receive CodeRED notifications?

The CodeRED database contains information received from public databases, including regional phonebooks. *However, no resident should assume that their information is in the system.* The home page of the **Allegany County website**, alleganyco.com has a link to the CodeRED Community Notification Enrollment page where you can register online. If you do not find the link on the county home page select the E911 tab for the link. If you cannot register online, you can call (585)-268-5118 Monday thru Friday between 8am and 4pm and speak with a communications specialists to complete your registration over the telephone.

I have a business located in Allegany County Can I arrange to have CodeRED contact my business?

Yes. Fill out the CodeRED registration form but be sure to select the "This address is business" option. Please note that emergency calls can only be delivered to a direct dial number. Automated attendants will disrupt the process and the calls will not be delivered. Businesses should register their main number and establish a procedure for distributing the CodeRED message to their workforce.

What if I want to register additional numbers for my address?

After you submit the initial registration form, you may start the registration process again and submit more numbers for the same address.

Is my personal information protected?

CodeRED is a service of Emergency Communications Network which takes security and privacy concerns very seriously. They will not sell, trade, lease or loan any data citizen supplied data to third parties.

How will I recognize a CodeRED message?

A CodeRED Emergency message will have a caller ID of 866-419-5000. A CodeRED General message will have a caller ID 855-969-4636. We suggest you program both numbers in your cell phone as a "new contact" and use "CodeRED Emergency" and "CodeRED General" as the contact name. If you need to replay the emergency notification message again, simply dial the number and you will be able to hear the message again.